



WARRANTY INFORMATION

Please keep this document in a safe place. **DO NOT** return this document to DGTEC.

EQUIPMENT DETAILS

| MODEL | SERIAL NUMBER | DATE OF PURCHASE |
|-------|---------------|------------------|
| | | |

IMPORTANT INFORMATION

PLEASE RETAIN ALL MANUALS SUPPLIED WITH THE EQUIPMENT AND PROOF OF PURCHASE.

PROOF OF PURCHASE WILL BE REQUIRED IF YOU NEED TO MAKE A WARRANTY CLAIM. ~

Please ensure that the following instructions are followed when operating the Equipment.

- Please read the Owner's Manual before installing the device.
- Ensure mains power supply is 240V AC, typ. 20W max, 50Hz \pm 10%.
- Never place the Equipment in a confined space (eg bookcase, built-in cabinet) unless proper ventilation is available. It is advised to leave a 10cm space around the unit.
- To prevent fire or shock hazard, do not expose the Equipment to water. Ensure that objects filled with liquid (eg vases) are not placed on or near the Equipment.
- Avoid keeping or using the Equipment in a dusty, wet or electromagnetic environment.
- Read the warranty conditions on the back of this card and ensure that you understand them. Further information may be obtained by calling DGTEC's technical support on 1800 189 941.
- Before making a warranty claim, ensure that you have read the "Troubleshooting" section of the Owner's Manual.

DGTEC

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WARRANTY TERMS

1. DGTEC provides consumers with the following warranty in relation to this Equipment, in addition to complying with the requirements of any relevant legislation, including the *Competition and Consumer Act 2010* (Cth).
2. In this warranty, we have used the following definitions:
 - (a) **DGTEC, our or we** means DGTEC, a division of Hills Holdings Limited ABN 35 007 573 417 of 159 Port Road Hindmarsh South Australia 5007.
 - (b) **Equipment** means the goods described in the table headed "Equipment Details" overleaf.
 - (c) **Material** means a material or component used by DGTEC in the manufacture of the Equipment.
 - (d) **Warranty Period** means 12 months from the date of purchase of the Equipment. If the Equipment or part (as the case may be) is repaired or replaced, there will be no extension to the original warranty period.
 - (e) **Workmanship** means the handling, assembly and manufacturing processes performed by or on behalf of DGTEC in order to manufacture the Equipment.
3. DGTEC warrants that for the duration of the Warranty Period, the Equipment will be free of faults arising from defects in Workmanship or Materials, on the terms and conditions set out in this warranty.
4. DGTEC undertakes that if during the Warranty Period, the Equipment, or any part of the Equipment, has failed to operate correctly due to faulty Workmanship or defective Material, it will repair or replace the Equipment or part (as the case may be) free of charge on the following terms:
 - (a) The consumer must retain proof of purchase of the Equipment. DGTEC may reject a warranty claim on Equipment where the consumer is unable to substantiate proof of purchase to the reasonable satisfaction of DGTEC.
 - (b) The consumer must contact DGTEC technical support on 1800 189 941 upon becoming aware of a defect to any Equipment.
 - (c) Following consultation with DGTEC, DGTEC will determine whether there is a defect, and if so DGTEC agrees (at DGTEC's option) to repair, replace or supply equivalent goods, or pay the cost of any of those remedies to the consumer.
 - (d) The consumer will be responsible for the collection and freight costs of returning the Equipment to DGTEC or to any designated DGTEC Authorised Service Centre for repair or replacement.
 - (e) DGTEC will be responsible for the freight costs to deliver any new or repaired Equipment to the consumer.
 - (f) **Please note** that a service charge will apply if no fault is identified or if any fault does not fall within the conditions of this warranty. For details of the applicable service charge, please contact DGTEC prior to making a claim under this warranty.
5. The consumer's right to this warranty will cease to apply where:
 - (a) Security labels, identification numbers or serial numbers are tampered with or removed;
 - (b) The Equipment has not been used in accordance with the instructions provided in the Owner's Manual supplied with the Equipment, or in accordance with usual use for that type of equipment;
 - (c) Alterations, modifications or repairs have been carried out on the Equipment (unless authorised by DGTEC);
 - (d) Upgrades (including software upgrades) are not authorised and registered by DGTEC.
6. This warranty is in addition to any non-excludable legal rights or remedies conferred on the consumer under any applicable Act and any similar laws. To the extent permitted by law, DGTEC's liability for any non-excludable condition or warranty is limited to rectifying any defect at its option, as set out in paragraph 4(c).
7. Subject to the requirements of any applicable Act or legislation and to the extent permitted by law, no liability (whether expressed or implied) of any nature whatsoever, is accepted by DGTEC for any consequential loss, damage or injury arising as a result of any fault in the Equipment.
8. This warranty does not extend to damage to Equipment which occurs during transit or transportation, or which is caused by any abuse, accident or improper installation, connection, use, adjustment or repair of goods otherwise than in accordance with instructions issued by DGTEC.
9. Our goods come with guarantees that cannot be excluded under the Australian Consumer Law. You are entitled to a replacement or refund for a major failure and compensation for any other reasonably foreseeable loss or damage. You are also entitled to have the goods repaired or replaced if the goods fail to be of acceptable quality and the failure does not amount to a major failure.